***PROFESSIONAL SUMMARY***

* 6.8 years of experienced as SAP PLM, MM Consultant in implementation, support, and Project management
* Exhibits excellent leadership, communication and analytics skills and has a proven record of successful testing and improvement across many functions in SAP PLM, MM functional area.
* Good presentation and communication skills.
* Customer oriented approach to ensure SAP end-user satisfaction.
* Excellent inter-personnel skills with a proven ability to work independently and in a team environment as per situation.
* Knowledge of configuration of Specification management, Recipe development and T2PO.
* Knowledge on Phrase management, complete setup of phrases, phrase sets
* Have knowledge of Material Master and worked with BOM teams for material data issues.
* Knowledge of label Set configuration and complete set up of label set including Regulatory Daily Allowance, component structure, text modules, allergens, and diets.
* Configuration of Document types for Business process like sub-contracting, consignment, STO, Schedule agreement with cycle testing P2P.
* Configuration of Special Business Process like STO, Consignment, Sub-Contracting and individual purchasing and Schedule agreement.
* Knowledge on ASAP methodology.
* Knowledge about transactional, GUI based.
* Microsoft Office: - Project Proficiency
* ZOHO, Manage Engine – Ticketing tool.
* SAP Enable Now – SAP Training Tool
* Experience in Team Management, Planning and Well versed in Presentation and MS Excel Skills.
* **Certifications**
* SAP Certified Application Associate - SAP S/4HANA Sourcing and Procurement 1709
* SAP Certified Application Associate - Procurement with SAP ERP 6.0 EhP7.
* SAP Certified Application Associate - SAP S/4HANA Sourcing and Procurement 2020
* Lean Six Sigma Green Belt

***WORK HISTORY***

|  |  |
| --- | --- |
| Client | Duration |
| Thermax | Apr 2023 – Present |
| Unilever | Mar 2022 – June 2023 |
| IDI Distributors | Jan 2021 – Feb 2022 |
| Agreliant | Jul 2020 – Feb 2021 |
| Thai Union | Dec 2019 – Jun 2020 |
| JK Paper Ltd | May 2014 – Jun 2016 |

***PROFESSIONAL EXPERIENCE***

**Client: Thermax (Chemical Division) April 2023 – Present**

**Project: Project Management**

* Being the central point of contact between Business/Client IT Team and SAP AMS team
* Managing internal and external stakeholder communications
* Undertaking full responsibility for the quality of work produced
* Ensuring that the system issues are in accordance with the agreed SLAs stated in the contract
* Providing progress and status reports at regular intervals to the client
* Responsible for informing the client, as early as possible, of any impending slippage in the delivery dates and any matters likely to impede the service level of the contract
* Responsible for escalation Management on ageing tickets
* Responsible for ensuring that application software fixes and new functions are consistent in design and functions as the existing Systems**.**

**Client: Unilever Mar 2022 – June 2023**

**Project: PLM Functional Support (Product Information Tool)**

**Responsibilities:**

* End to End Functional testing in Quality, Development, and other lower systems.
* Performance Optimization testing.
* Compass reorganization Change request, Impact, and requirement analysis. (Addition of New Auth groups).
* Documentation for RT scopes for Functional Defects and Incidents.
* Technical/Functional documentation, handling client communication and gathering requirements from super user during the support.
* Connecting with business users and SMEs for requirement gathering and feasibility checks.
* Effective coordination to ensure fewer errors, timely status updates to the Team lead as well as to super users for Changes requests/tickets raised from end-users.
* Knowledge about End-to-End Labeling.
* Knowledge about Phrase Management- complete setup of phrases, phrase sets.
* Knowledge about workflow management for different auth groups in PIT.
* Expertise in gathering user requirements, providing analysis / estimates.

**Client: IDI Distributors Jan 2021 – Feb 2021**

**Project: Training Documentation**

**Role: Training coordinator, Support**

**Responsibilities:**

* Define new plant, storage location, purchase organization & assignment, and maintain Master Data
* Worked on MM Master Data conversion, configure & assign purchase value keys, and valuation class.
* Configuration of Material Master and Vendor Master.
* Worked on LSMW for Master Data upload.
* Knowledge in Initial stick value upload.
* Preparation of training Documents according to their business process.
* Preparation of workflow and process flow.
* SAP GUI and FIORI Navigations.
* Training and exercise preparation using SAP Enable Now.

**Client: AgReliant Jul 2020 – Feb 2021**

**Project: AMS MM Support (Ver.S4H 1809, FIORI)**

**Role: Support Team Member**

**Responsibilities:**

* Configuration of New Output type for Schedule agreement and PO to Print and send email, External send.
* Maintaining condition records for PO and Schedule Agreement
* Customizing Screen sequence for Material master for end user.
* Resolving tickets (SLA) as per requirements
* Worked on PR approval process using FIORI and GUI.
* User training and documentation.

**Client: Thai Union Jun 2019 – Jun 2020**

**Project: Implementation**

**Role: Team Member**

**Responsibilities:**

* Define new plant, storage location, purchase organization & assignment, and maintain Master Data
* Lead MM Master Data conversion, configure & assign purchase value keys, and valuation class.
* Configuration of Material Master and Vendor Master.
* Configure terms of payment, price marking for vendors, document types and assign number ranges to all purchase documents.
* Handle configuration of release strategy for Purchase Requisition, Quotation & Purchase Order.
* Configure Subcontracting process and Consumption based planning for MRP run for all raw materials and consumables.
* Customization of material types and assign number ranges for material types.
* Implementation of different procurement processes with interfaces to FI module and integration for Maintaining material master, vendor master and info record.
* Automatic determination of GL accounts, mapping valuation classes to GL accounts.
* Preparation of test scenarios, support during testing and continuously work with ABAP team for FS and Smart forms.
* Client interaction, end user training and documentation for power users and end-users.
* Coordinate with other functional teams to execute the integration module like SD, FI.
* Interaction with business to understand key business processes to ensure successful testing.

**Company: IRClass Systems and Solution Pvt Limited**  M**arch 2018 – May 2019**

**Role: Asst Manager**

**Responsibilities:**

**•** Project Planning.

• Analysing business performance and helping them improve business process.

• Forecast of future sales/business.

• Preparation and Maintaining of MIS reports, user surveys and workflows.

• Resource management.

• Customer relationship management.

**Company: JK Paper Ltd** **May 2014 – Jun 2016**

**Role: AM Purchase**

**Responsibilities:**

* Purchase Order Creation.
* Goods receipt.
* Invoicing.
* Miscellaneous Operation works.

***EDUCATIONAL BACKGROUND***

* B. Tech from Gandhi Institute of Engineering and Technology.
* PGDM in Operation and Supply Chain Management from ITM Business School.